How to order the GeneSight® test
Sample collected by patient at home

1. Enter the order at myGeneSight.com
   Click the NEW ORDER button on the homepage

2. Ship kit to patient
   In the Patient Information section, select Yes to Ship a Kit
   - Confirm patient address is accurate
   - We will ship a kit to your patient in 24-48 hrs
   - We will notify your patient with status updates
   - The sample status can be viewed on the homepage

3. Clinician or staff completes the order
   If staff places a Medicare / Medicare Advantage order, clinician will need to authorize by:
   - Clinician must authorize order before patient collects sample
   - Manual Signature: Clinician signs printed form
     - upload to the order via myGeneSight.com, email to support@genesight.com, or fax to 888.894.4344
   - Electronic Signature: Clinician signs via e-signature
     • click ‘Sign and Authorize Order’ on myGeneSight.com

4. Patient collects samples using GeneSight Patient Collection Kit
   Patients are asked to return samples within 2 days of receiving their kit

5. View your patient’s GeneSight test results
   Once the patient’s samples are returned and their results are ready, you will receive an email notification to view them on myGeneSight.com

Customer Service: Phone: 866.757.9204 | support@genesight.com | Fax: 888.894.4344
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